



Co-funded by
the European Union



GREEN ROOFS Privacy Policy

Last Updated: 21 September 2023

Introduction

This Privacy Policy explains how Green Roofs project ("we," "our," or "us") collects, uses, stores, and protects the personal information you provide when using our website's "Contact Us" section. We are committed to safeguarding your privacy and ensuring that your personal information is handled responsibly and securely.

We adhere to the standards outlined in the General Data Protection Regulation (GDPR), which can be found at this link for more detailed information: https://commission.europa.eu/law/law-topic/data-protection/data-protection-eu_en.

By accessing or using our website and submitting your personal information, you consent to the practices described in this Privacy Policy.

Information We Collect

When you use our website's "Contact Us" section, we may collect the following personal information:

1. Name: We collect your first name and surname to address you properly.
2. Email Address: We collect your email address to respond to your inquiries or feedback.
3. Telephone Number (optional): You have the option to provide your telephone number if you prefer to be contacted by phone.

How We Use Your Information

We use the personal information collected through the "Contact Us" section for the following purposes:

1. Respond to Inquiries: We use your name, email address, and optional telephone number to respond to your inquiries, comments, or requests submitted through the "Contact Us" form.
2. Customer Support: We may use your information to provide customer support and assistance regarding our products or services.
3. Improvement of Services: Your feedback and inquiries help us improve our products and services.

Information Sharing

We do not sell, rent, or trade your personal information to third parties for marketing purposes. However, we may share your personal information under the following circumstances:

1. Service Providers: We may share your information with third-party service providers who assist us in operating our website and providing services to you. These service providers are contractually obligated to keep your information confidential and use it only for the purposes we specify.



Education



Co-funded by
the European Union



2. Legal Obligations: We may disclose your personal information when required to do so by law or in response to a legal request.

Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmitting or storing data over the internet is completely secure. Therefore, while we strive to protect your information, we cannot guarantee its absolute security.

Your Choices

You have the following choices regarding your personal information:

1. Access and Correction: You may request access to the personal information we hold about you and request corrections to any inaccuracies.
2. Unsubscribe: You may unsubscribe from our email communications at any time by send us an email.

Changes to this Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or for other operational, legal, or regulatory reasons. The updated Privacy Policy will be posted on our website, and the date of the latest revision will be indicated at the top of the policy.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at projectgreenroofs@gmail.com.

By using our website and providing your personal information, you agree to the terms of this Privacy Policy.

Effective Date

2 October 2022



Education